

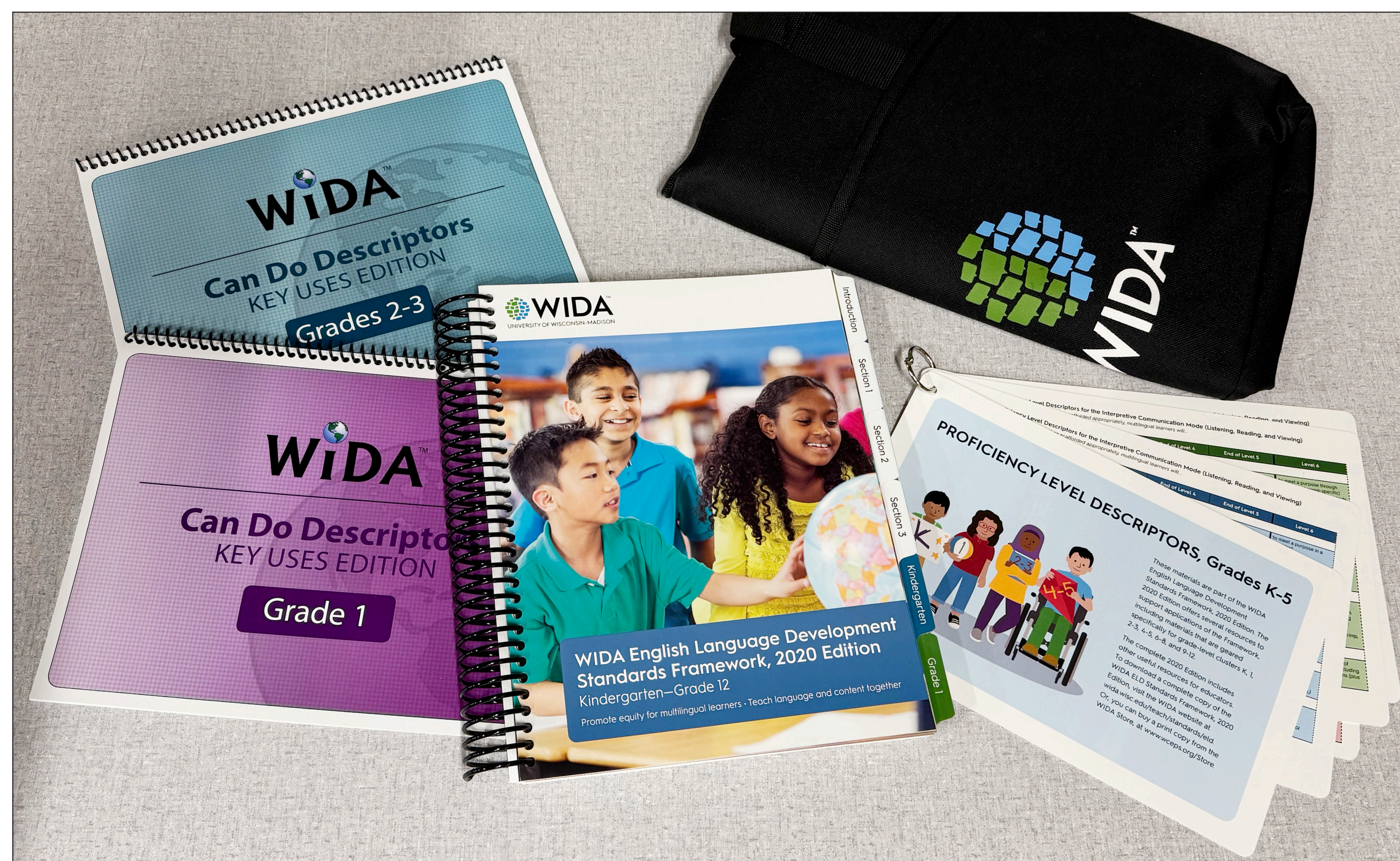
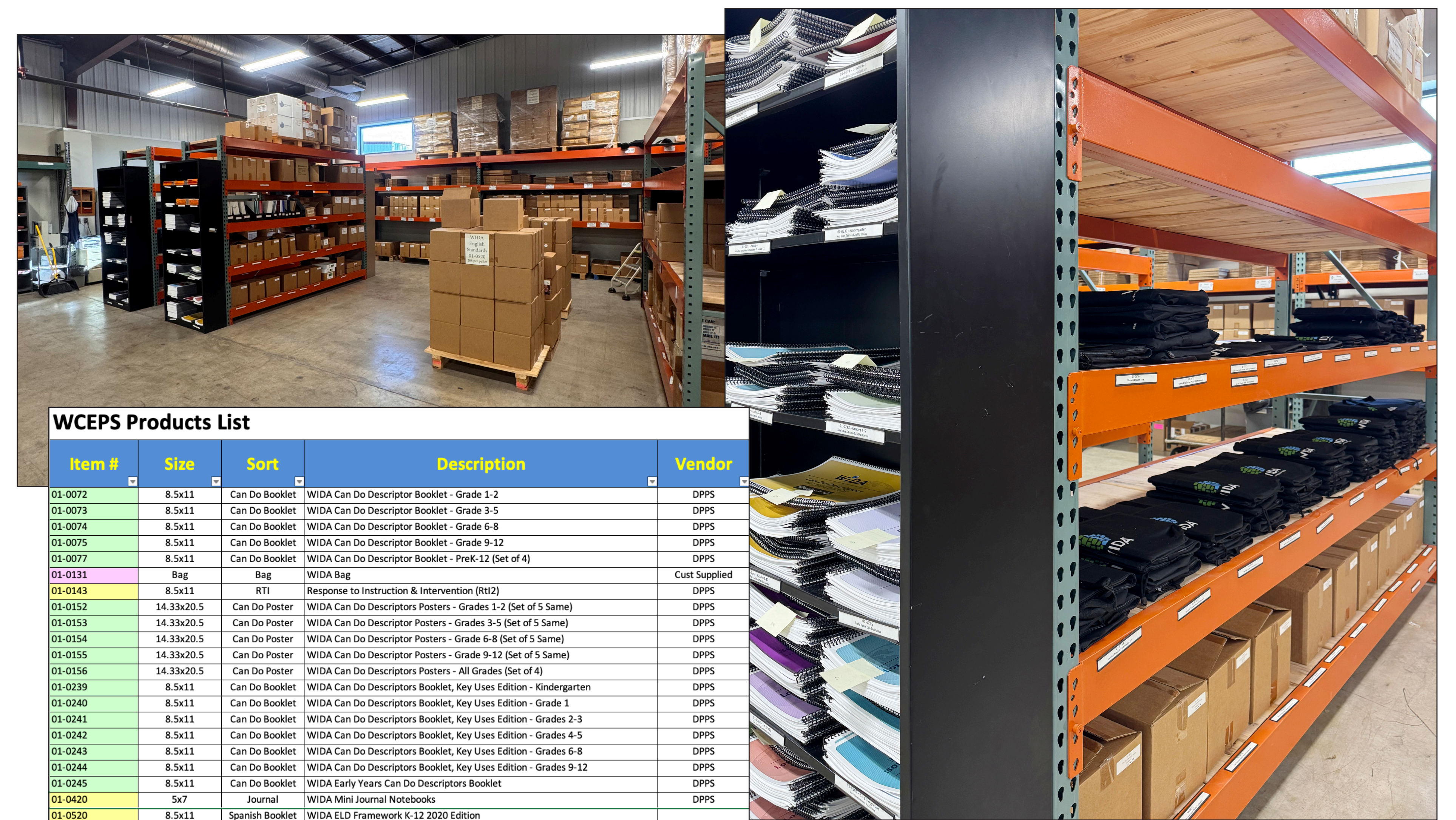


Re-envisioning Fulfillment at DPPS



DPPS recently re-envisioned what it looks like to provide fulfillment services to our largest client on campus, WCEPS, along with other customers.

For years, we have been partnering with the team at WCEPS to print and distribute their WIDA® bilingual K-12 resources across the nation and internationally. With the retirement of a long-time customer service and fulfillment staffer at DPPS, it was the perfect time to rethink this process from the ground up and incorporate more innovation, efficiency, and clarity into our fulfillment process while enhancing the service we provide to our client as well as their end-users!



Partial list of process improvements:

- *Reorganized our fulfillment area to better serve the team*
- *Streamlined internal order processing (eliminated printing of 75-100 sheets of paper per month)*
- *Re-imagined manual, repetitive cycle counting process to a visual and real time system*
- *Developed a visual-based replenishment system to maintain ideal inventory levels*



WCEPS

store.wceps.org/browse

Learn more about fulfillment and all of our other services at: www.printing.wisc.edu



DPPS Website